Year 3 Annual Report

Massachusetts Small MS4 General Permit Reporting Period: July 1, 2020-June 30, 2021

Please DO NOT attach any documents to this form. Instead, attach all requested documents to an email when submitting the form

Unless otherwise noted, all fields are required to be filled out. If a field is left blank, it will be assumed the requirement or task has not been completed. Please ONLY report on activities between July 1, 2020 and June 30, 2021 unless otherwise requested.

Part I: Contact Information

| Name | of Municipality or Organi | zation: Towr | of Hanov | /er | | | | |
|----------|---------------------------|--------------------------|------------|----------|----------------|-----------|--------------|----------|
| EPA N | IPDES Permit Number: M | AR041036 | | | | | | |
| Prima | ry MS4 Program Manag | er Contact | Informati | on | | | | |
| Name: | Victor Diniak | | | Title: | Director of Po | ublic Wor | rks | |
| Street | Address Line 1: 40 Pond S | Street | | | | | | |
| Street | Address Line 2: | | | | | | | |
| City: | Hanover | Sta | te: MA | Zip Co | de: 02339 | | | |
| Email: | vdiniak@hanoverdpw.org | g | | Phon | e Number: (78 | 81) 826-3 | 189 | |
| Storm | water Management Prog | gram (SWM | P) Inform | nation | | | | |
| SWMI | P Location (web address): | https://www managemen | | _ | stormwater-m | anageme | nt/pages/sto | rmwater- |
| Date S | WMP was Last Updated: | Jun 28, 202 | 1 | | | | | |
| If the S | SWMP is not available on | the web plea | ase provid | e the ph | ysical address | : | | |
| N/A | | | | | | | | |

Part II: Self-Assessment

First, in the box below, select the impairment(s) and/or TMDL(s) that are applicable to your MS4. Make sure you are referring to the most recent EPA approved Section 303(d) Impaired Waters List which can be found here: https://www.epa.gov/tmdl/region-1-impaired-waters-and-303d-lists-state

| Impairment(| <u>s)</u> | | | |
|---------------|---------------------------|-------------------|-------------------|---------------------------|
| | ⊠ Bacteria/Pathogens | ☐ Chloride | ☐ Nitrogen | |
| | ⊠ Solids/ Oil/ Grease (Hy | drocarbons)/ Meta | ls | |
| TMDL(s) | | | | |
| In State: | ☐ Assabet River Phospho | rus 🔀 Bact | eria and Pathogen | ☐ Cape Cod Nitrogen |
| | ☐ Charles River Watersho | ed Phosphorus | ☐ Lake and Pond | Phosphorus |
| Out of State: | ☐ Bacteria/Pathogens | ☐ Metals | Nitrogen | ☐ Phosphorus |
| | | | Cle | ear Impairments and TMDLs |
| | | | | |
| | | | | |

Next, check off all requirements below that have been completed. **By checking each box you are certifying that you have completed that permit requirement fully.** If you have not completed a requirement leave the box unchecked. Additional information will be requested in later sections.

Year 3 Requirements

- ⊠ Inspected and screened all outfalls/interconnections (excluding Problem and Excluded outfalls)
- □ Updated outfall/interconnection priority ranking based on the information collected during the dry weather inspections as necessary
- Post-construction bylaw, ordinance, or other regulatory mechanism was updated and adopted consistent with permit requirements

Optional: If you would like to describe progress made on any incomplete requirements listed above, provide any additional information, and/or if any of the above year 3 requirements could not be completed due to the impacts of COVID-19, please identify the requirement that could not be completed, any actions taken to attempt to complete the requirement, and reason the requirement could not be completed below:

There are 12 remaining potential outfalls needed to be screened. These outfalls were attempted to be screened during Year 3, but could not be located because they may not exist or could not be located due to dense vegetation. Another attempt will be made in late fall 2021 when vegetation is less dense.

Annual Requirements

- Provided an opportunity for public participation in review and implementation of SWMP and complied with State Public Notice requirements
- Kept records relating to the permit available for 5 years and made available to the public
- \bowtie The SSO inventory has been updated, including the status of mitigation and corrective measures implemented
 - This is not applicable because we do not have sanitary sewer
 - This is not applicable because we did not find any new SSOs

| | N/A |
|---|---|
| | rly stored and disposed of catch basin cleanings and street sweepings so they did not discharge to ing waters |
| ⊠ Provid | led training to employees involved in IDDE program within the reporting period |
| ⊠ All cui | rbed roadways were swept at least once within the reporting period |
| ⊠ Update | ed system map due in year 2 as necessary |
| | sed all road salt storage piles or facilities and implemented winter road maintenance procedures to ize the use of road salt |
| | mented SWPPPs for all permittee owned or operated maintenance garages, public works yards, er stations, and other waste handling facilities |
| ⊠ Update | ed inventory of all permittee owned facilities as necessary |
| ⊠ O&M | programs for all permittee owned facilities have been completed and updated as necessary |
| $\bowtie \frac{\text{Impler}}{\text{progra}}$ | mented all maintenance procedures for permittee owned facilities in accordance with O&M ms |
| ⊠ Impler | mented program for MS4 infrastructure maintenance to reduce the discharge of pollutants |
| ⊠ Inspec | ted all permittee owned treatment structures (excluding catch basins) |
| any additiona | you would like to describe progress made on any incomplete requirements listed above, provide al information, and/or if any of the above annual requirements could not be completed due to the OVID-19, please identify the requirement that could not be completed, any actions taken to implete the requirement, and reason the requirement could not be completed below: |

Page 3

Bacteria/ Pathogens (Combination of Impaired Waters Requirements and TMDL Requirements as Applicable) <u>Annual Requirements</u>

Public Education and Outreach*

- Annual message was distributed encouraging the proper management of pet waste, including noting any existing ordinances where appropriate
- Permittee or its agents disseminated educational material to dog owners at the time of issuance or renewal of dog license, or other appropriate time
- \bowtie Provided information to owners of septic systems about proper maintenance in any catchment that discharges to a water body impaired for bacteria
- * Public education messages can be combined with other public education requirements as applicable (see Appendix H and F for more information)

Town of Hanover Page 4 Optional: If you would like to describe progress made on any incomplete requirements listed above or provide any additional details, please use the box below: **Phosphorus** (Combination of Impaired Waters Requirements and TMDL Requirements as Applicable) **Annual Requirements** Public Education and Outreach* Distributed an annual message in the spring (April/May) encouraging the proper use and disposal of grass clippings and encouraging the proper use of slow-release and phosphorus-free fertilizers Distributed an annual message in the summer (June/July) encouraging the proper management of pet waste, including noting any existing ordinances where appropriate Distributed an annual message in the fall (August/September/October) encouraging the proper disposal * Public education messages can be combined with other public education requirements as applicable (see Appendix H and F for more information) Good Housekeeping and Pollution Prevention for Permittee Owned Operations Increased street sweeping frequency of all municipal owned streets and parking lots subject to Permit part 2.3.7.a.iii.(c) to a minimum of two times per year (spring and fall) Potential structural BMPs Any structural BMPs already existing or installed in the regulated area by the permittee or its agents was tracked and the phosphorus removal by the BMP was estimated consistent with Attachment 3 to Appendix F. The BMP type, total area treated by the BMP, the design storage volume of the BMP and the estimated phosphorus removed in mass per year by the BMP were documented. • The BMP information is attached to the email submission

Optional: If you would like to describe progress made on any incomplete requirements listed above or provide any additional details, please use the box below:

Solids, Oil and Grease (Hydrocarbons), or Metals

Annual Requirements

Good Housekeeping and Pollution Prevention for Permittee Owned Operations

O The BMP information can be found at the following website:

- Increased street sweeping frequency of all municipal owned streets and parking lots to a schedule that targets areas with potential for high pollutant loads
 - Prioritized inspection and maintenance for catch basins to ensure that no sump shall be more than 50
- ⊠ percent full; Cleaned catch basins more frequently if inspection and maintenance activities indicated excessive sediment or debris loadings

Optional: If you would like to describe progress made on any incomplete requirements listed above or provide any additional details, please use the box below:

The Town has inspected and cleaned all 2,472 catch basins to ensure that no sump shall be more than 50 percent full in accordance with solids, oils, and grease annual requirements. Catch basins on Winter Street were cleaned twice due to loading from P.A. Landers Operations.

Optional: Use the box below to provide any additional information you would like to share as part of your

| self-assessment: |
|--|
| The Town cleans all their catch basins annually and no catch basins have been identified that are greater than |
| 50 percent full. |
| |
| |
| |
| |
| |

Part III: Receiving Waters/Impaired Waters/TMDL

| Have you made any changes to your lists of receiving waters, outfalls, or impairments since the NOI was submitted? |
|---|
| • Yes |
| ○ No |
| If yes, describe below, including any relevant impairments or TMDLs: |
| Three outfalls were removed from the Town's MS4 Outfall inventory (CP-55-O, 396-O, 410-O), because based on field investigations they do not exist. |

Part IV: Minimum Control Measures

Please fill out all of the metrics below. If applicable, include in the description who completed the task if completed by a third party.

| MCM1: Public Education |
|--|
| Number of educational messages completed during this reporting period : 13 |
| Below, report on the educational messages completed during this reporting period. For the measurable goal(s) please describe the method/measures used to assess the overall effectiveness of the educational program. BMP: School curriculum, programs, press release, social media post |
| Message Description and Distribution Method: |
| School Program: Stormwater and conservation messaging - Groundwater model, watershed model and cleaning dirty water taught to elementary school students and parent volunteers in school program. |
| Targeted Audience: Residents |
| Responsible Department/Parties: North and South Rivers Watershed Association (NSRWA) as part of the Watershed Goal(s): |
| Due to the Covid-19 pandemic, the school program had to go virtual. Environmental Educator Brian Taylor created videos on the school program content that teachers used with their students. The teachers also had a Watershed Jeopardy game to play with the students. All of the teachers were also given a packet of supplemental materials to go with the program. A press release to went out to the Town, The Globe, the Patriot Ledger, Wicked Local, and the Hanover Mariner. There were 371 views on the school program web page and 270 views on the NSRWA's YouTube channel. The program was also posted on the NSRWA Facebook page. |
| Message Date(s): June 4, 2021 |
| Message Completed for: Appendix F Requirements ☐ Appendix H Requirements ☐ Was this message different than what was proposed in your NOI? Yes ○ No ● If yes, describe why the change was made: |
| |
| BMP: Press release, social media post, flyer, web page Message Description and Distribution Method: Regional Rain Barrel Sale - Education about water conservation and the reduction of stormwater from |

impervious surfaces.

Targeted Audience: Residents

| Responsible Department/Parties: North and South Rivers Watershed Association as part of the WaterSmart reg |
|--|
| Measurable Goal(s): |
| A press release to went out to the Town, The Globe, the Patriot Ledger, Wicked Local, and the Hanover Mariner. Facebook posts were made on the NSRWA page and town connect pages. Information about the sale went out in the NSRWA E-newsletter to 10,000+ subscribers. There were 135 rain barrels sold with 12 sold to residents of Hanover. |
| Message Date(s): Winter/Spring 2021 |
| Message Completed for: Appendix F Requirements Appendix H Requirements |
| Was this message different than what was proposed in your NOI? Yes ○ No ● |
| If yes, describe why the change was made: |
| |
| BMP: Special event, festival, fairs |
| Message Description and Distribution Method: |
| Gardening Green Expo - Regional event for WaterSmart South Shore Communities that provides information on how residents can reduce stormwater pollution from better landscaping practices. |
| Targeted Audience: Residents |
| Responsible Department/Parties: North and South Rivers Watershed Association as part of the WaterSmart reg |
| Measurable Goal(s): |
| Due to the Covid-19 pandemic, the Gardening Green Expo had to go virtual. NSRWA had a week long event with live sessions each day as well as prerecorded speaker videos. There were 639 live attendees, as well as 1,007 YouTube viewers. NSRWA put speaker videos online and had 4,170 web page views. They took orders for rain barrels, had downloadable water saving plant lists, and also reposted last years' speaker videos. They also had a drawing for free products and prizes including a custom water-saving garden design and 115 people registered for that drawing. |
| Message Date(s): February 2021 |
| Message Completed for: Appendix F Requirements □ Appendix H Requirements □ |
| Was this message different than what was proposed in your NOI? Yes ○ No ● |
| If yes, describe why the change was made: |
| |
| BMP: Brochures and pamphlets, social media posts Message Description and Distribution Method: |
| Greenscapes Guide - Digital download of landscaping techniques that reduce stormwater pollutants |

Town of Hanover

Page 8

| Town of Hanover | Page 9 |
|---|---------------------------|
| (fertilizers, pesticides, herbicides) | |
| Targeted Audience: Residents | |
| Responsible Department/Parties: North and South Rivers Watershed Association as pa | art of the WaterSmart reg |
| Measurable Goal(s): | |
| The downloadable Greenscapes Guide was promoted online and on the NSRWA Face promoted on the Hanover Connect Facebook page. There were 118 total downloads w | 1 0 |
| Message Date(s): 7/21/20, 5/11/21 | |
| Message Completed for: Appendix F Requirements Appendix H Requirement | nts 🗆 |
| Was this message different than what was proposed in your NOI? Yes O No • | |
| If yes, describe why the change was made: | |
| BMP: Social media posts Message Description and Distribution Method: | |
| MS4 message - Fertilizer for spring | |
| Targeted Audience: Residents | |
| Responsible Department/Parties: North and South Rivers Watershed Association as pa | art of the WaterSmart reg |
| Measurable Goal(s): | |
| A message about fertilizer was posted on the NSRWA Facebook page in May. The "Y Fertilizing the Lawn!" post had a reach of 32,922 people and 2,697 engagements. The Hanover for \$50 for 10 days with a reach of 3,073 people and 161 engagements. There views on the stormwater web pages. | post was boosted in |
| Message Date(s): 5/19/21 | |
| Message Completed for: Appendix F Requirements Appendix H Requirement | nts 🗵 |
| Was this message different than what was proposed in your NOI? Yes O No • | |
| If yes, describe why the change was made: | |
| | |
| BMP: Social media posts Message Description and Distribution Method: | |
| MS4 messages - Grass Clippings in June | |

| Γown of Hanover | Page 10 |
|--|---|
| Targeted Audience: Residents | |
| Responsible Department/Parties: North and South Rivers Watershed Association as part of | the WaterSmart rea |
| Measurable Goal(s): | the watersmart reg |
| A grass clippings message was posted on the NSRWA Facebook page in June. The grass chad a reach of 121,097 people and 24,424 engagements. It was also posted to the Hanover page. There were also 16 page views on the Know Before You Mow! web page, 101 page Mowing Practices web page, and 209 page views on the stormwater web pages. | Connect Facebook |
| Message Date(s): 6/3/21 | |
| Message Completed for: Appendix F Requirements ☐ Appendix H Requirements ⊠ |] |
| Was this message different than what was proposed in your NOI? Yes ○ No ● | |
| If yes, describe why the change was made: | |
| | |
| Pet Waste Education - Printed Scoop It cards, web article, press release, and social media p | oosts for June |
| Targeted Audience: Residents | |
| Responsible Department/Parties: North and South Rivers Watershed Association as part of | the WaterSmart reg |
| Measurable Goal(s): | |
| Pet waste Scoop It cards were distributed to the town clerk's office (100), VCA Roberts An (100), Petsmart (100) and Petco (100). A post was created and posted on the NSRWA Face the Hanover Connect Facebook page. An article was written on Addressing the Dog Waste South Shore. This was sent to The Globe, the Patriot Ledger, Wicked Local, and the Hanov was also a live interview done on WATD. There were 66 page views on The Problem of D South Shore web page and 243 page views on the Pet Waste Education page. | ebook page and on Problem on the ver Mariner. There |
| Message Date(s): 10/20/20, 6/2/21, 6/17/21 | |
| Message Completed for: Appendix F Requirements ⊠ Appendix H Requirements ⊠ Was this message different than what was proposed in your NOI? Yes ○ No ● | 1 |
| If yes, describe why the change was made: | |
| | |

| Town of Hanover Page 11 |
|---|
| Message Description and Distribution Method: |
| Septic maintenance - Maintenance of septic systems, corresponding with SepticSmart week in September |
| Targeted Audience: Residents |
| Responsible Department/Parties: North and South Rivers Watershed Association as part of the WaterSmart re |
| Measurable Goal(s): |
| A press release on septic maintenance went out to the town, The Globe, the Patriot Ledger, Wicked Local, an the Hanover Mariner. A Facebook post was boosted in September with a \$50 ad for 10 days targeted to Hanover with a reach of 7,994 people and 321 engagements. |
| Message Date(s): 9/17/20 |
| Message Completed for: Appendix F Requirements ⊠ Appendix H Requirements ⊠ |
| Was this message different than what was proposed in your NOI? Yes ○ No ● |
| If yes, describe why the change was made: |
| BMP: Social media posts Message Description and Distribution Method: MS4 messages - fall leaf litter DON'T BLOW IT! Don't blow, sweep or dump grass clippings and yard waste into streets or storm drains social media posts |
| Targeted Audience: Residents |
| Responsible Department/Parties: North and South Rivers Watershed Association as part of the WaterSmart re |
| Measurable Goal(s): |
| A message about leaf litter was posted on the NSRWA Facebook page in October. The Don't Blow It! message had a reach of 32,252 people and 3,431 engagements. The Facebook post was also boosted in Hanover with a \$50 ad for 10 days with a reach of 3,212 people and 143 engagements. |
| Message Date(s): 10/16/20 |
| Message Completed for: Appendix F Requirements □ Appendix H Requirements ⊠ |
| Was this message different than what was proposed in your NOI? Yes ○ No ● |
| If yes, describe why the change was made: |
| |

| Town of Hanover | : 12 |
|--|-------|
| Message Description and Distribution Method: | |
| Proper Sediment and Erosion Control Management - Provided by Planning, Conservation, Building Department at permit request. | |
| Targeted Audience: Developers (construction) | |
| Responsible Department/Parties: North and South Rivers Watershed Association as part of the WaterSmar | t reg |
| Measurable Goal(s): | |
| A brochure entitled Construction Stormwater Pollution Prevention Guide was created and delivered to the town Building Department. These brochures are handed to people when they receive their permit. | |
| Message Date(s): ongoing | |
| Message Completed for: Appendix F Requirements Appendix H Requirements | |
| Was this message different than what was proposed in your NOI? Yes ○ No ● | |
| If yes, describe why the change was made: | |
| | |
| BMP: Press release, social media post, web page | |
| Message Description and Distribution Method: | |
| 6" x 11" postcard was created and mailed to all of the Businesses, Institutions, Commercial Facilities and Industrial Facilities in Hanover. There was a checklist of best practices on dumpster maintenance for companies to use on the postcard. It also included an online contest for people who respond to the questionnaire. | |
| Targeted Audience: Businesses, institutions and commercial facilities | |
| Responsible Department/Parties: North and South Rivers Watershed Association as part of the WaterSmar | t reg |
| Measurable Goal(s): | |
| There were 1,480 postcards mailed in Hanover and 2 contest entries. | |
| Message Date(s): ongoing | |
| Message Completed for: Appendix F Requirements ☐ Appendix H Requirements ☐ | |
| | |
| Was this message different than what was proposed in your NOI? Yes O No • If yes, describe why the change was made: | |
| in yes, describe why the change was made. | |
| | |

Message Description and Distribution Method: The NSRWA also received a WMA Grant on behalf of Hanover and other WaterSmart towns. For this grant, the NSRWA produced a series of videos, an online pledge, and lawn signs on lawn watering. This campaign will continue through the end of August. Targeted Audience: Residents Responsible Department/Parties: North and South Rivers Watershed Association as part of the WaterSmart reg Measurable Goal(s): As of June 15, there have been 14,171 people reached and 373 engagements on Facebook in Hanover. There have also been 863 YouTube views. Message Date(s): ongoing Appendix H Requirements Message Completed for: Appendix F Requirements Was this message different than what was proposed in your NOI? Yes O No • If yes, describe why the change was made: **BMP: Fowl Water Campaign** Message Description and Distribution Method: Stormwater social media video campaign called "Fowl Water" that educates residents on how "stormwater pollution is trash, oil, cigarette butts, & dog waste." Campaign is run by Think Blue Massachusetts (https:// thinkbluemassachusetts.org/) and published with advertisements on Facebook, Instagram, & YouTube. Targeted Audience: Residents Responsible Department/Parties: Think Blue Massachusetts Measurable Goal(s): Think Blue Massachusetts reports that 17,107 people in Hanover have been reached by this campaign through Facebook and YouTube. Message Date(s): May 17 to July 4, 2021 Appendix F Requirements Appendix H Requirements Message Completed for: Was this message different than what was proposed in your NOI? Yes O No • If yes, describe why the change was made: This outreach was developed by Think Blue on behalf of the Town to supplement outreach already noted on the NOI.

Page 13

MCM2: Public Participation

| Program (SWMP) during this reporting period: |
|---|
| Annual review and public comment of the SWMP. |
| Was this opportunity different than what was proposed in your NOI? Yes ○ No ● |
| Describe any other public involvement or participation opportunities conducted during this reporting period |
| The Household Hazardous Waste Collection Day was held at the Transfer Station 10/3/2020. Hanover is a par of the South Shore Recycling Cooperative. |
| The Town of Hanover is a member of the North and South Rivers Watershed Association. |
| |
| MCM3: Illicit Discharge Detection and Elimination (IDDE) Sanitary Sewer Overflows (SSOs) Check off the box below if the statement is true. This SSO section is NOT applicable because we DO NOT have sanitary sewer |
| Sanitary Sewer Overflows (SSOs) Check off the box below if the statement is true. ☐ This SSO section is NOT applicable because we DO NOT have sanitary sewer |
| Sanitary Sewer Overflows (SSOs) Check off the box below if the statement is true. ☐ This SSO section is NOT applicable because we DO NOT have sanitary sewer Below, report on the number of SSOs identified in the MS4 system and removed during this reporting period. |
| Sanitary Sewer Overflows (SSOs) Check off the box below if the statement is true. ☐ This SSO section is NOT applicable because we DO NOT have sanitary sewer |
| Sanitary Sewer Overflows (SSOs) Check off the box below if the statement is true. □ This SSO section is NOT applicable because we DO NOT have sanitary sewer Below, report on the number of SSOs identified in the MS4 system and removed during this reporting period. Number of SSOs identified: 0 |
| Sanitary Sewer Overflows (SSOs) Check off the box below if the statement is true. ☐ This SSO section is NOT applicable because we DO NOT have sanitary sewer Below, report on the number of SSOs identified in the MS4 system and removed during this reporting period. Number of SSOs identified: 0 Number of SSOs removed: 0 MS4 System Mapping |
| Sanitary Sewer Overflows (SSOs) Check off the box below if the statement is true. □ This SSO section is NOT applicable because we DO NOT have sanitary sewer Below, report on the number of SSOs identified in the MS4 system and removed during this reporting period. Number of SSOs identified: 0 Number of SSOs removed: 0 |

Screening of Outfalls/Interconnections

| conducted, please submit any outfall monitoring results from this reporting period. Outfall monitoring foults should include the date, outfall/interconnection identifier, location, weather conditions at time of ampling, precipitation in previous 48 hours, field screening parameter results, and results from all analy blease also include the updated inventory and ranking of outfalls/interconnections based on monitoring re | |
|--|-----|
| ○ No outfalls were inspected | |
| The outfall screening data is attached to the email submission | |
| The outfall screening data can be found at the following website: | |
| | |
| relow, report on the number of outfalls/interconnections screened during this reporting period. | |
| Number of outfalls screened: 61 | |
| elow, report on the percent of outfalls/interconnections screened to date. | |
| Percent of outfalls screened: 91 | |
| Optional: Provide additional information regarding your outfall/interconnection screening: | |
| There are 12 remaining potential outfalls to be screened. These outfalls were attempted to be screened durated as 3, but were not located possibly because they do not exist or they could not be located due to dense regetation. Another attempt to locate these outfalls will be performed in the fall 2021 when vegetation shall be less dense. | Ü |
| Eatchment Investigations Conducted, please submit all data collected during this reporting period as part of the dry and wet weather exestigations. Also include the presence or absence of System Vulnerability Factors for each catchment. No catchment investigations were conducted The catchment investigation data is attached to the email submission The catchment investigation data can be found at the following website: | her |
| | |
| elow, report on the number of catchment investigations completed during this reporting period. | |
| Number of catchment investigations completed this reporting period: 0 | |
| elow, report on the percent of catchments investigated to date. | |
| Percent of total catchments investigated: 0 | |
| Optional: Provide any additional information for clarity regarding the catchment investigations below: | |
| | |

Page 15

IDDE Progress

Town of Hanover Page 16 If illicit discharges were found, please submit a document describing work conducted over this reporting period, and cumulative to date, including location source; description of the discharge; method of discovery; date of discovery; and date of elimination, mitigation, or enforcement OR planned corrective measures and schedule of removal. No illicit discharges were found O The illicit discharge removal report is attached to the email submission O The illicit discharge removal report can be found at the following website: Below, report on the number of illicit discharges identified and removed, along with the volume of sewage removed during this reporting period. Number of illicit discharges identified: 0 Number of illicit discharges removed: 0 gallons/day Estimated volume of sewage removed: 0 Below, report on the total number of illicit discharges identified and removed to date. At a minimum, report on the number of illicit discharges identified and removed since the effective date of the permit (July 1, 2018). Total number of illicit discharges identified: 0 Total number of illicit discharges removed: 0 Optional: Provide any additional information for clarity regarding illicit discharges identified, removed, or planned to be removed below: **Employee Training** Describe the frequency and type of employee training conducted **during this reporting period**: Training with DPW staff on May 24 to review Town facility and BMP conditions, review good housekeeping procedures (including proper storage of materials, maintenance of BMPs, cleaning and maintenance of catch basins) and LID. Additional stormwater training with DPW staff was provided in September 2021, after delays and safety concerns related to COVID-19. MCM4: Construction Site Stormwater Runoff Control Below, report on the construction site plan reviews, inspections, and enforcement actions completed during this reporting period. Number of site plan reviews completed: 12

Number of inspections completed: 60

| Number of enforcement actions taken: 4 |
|---|
| Optional: Enter any additional information relevant to construction site plan reviews, inspections, and enforcement actions: |
| Developments requiring Site Plan review from the Planning Board are required to undergo Stormwater Management Review. Plans are submitted to an engineering firm specializing in Stormwater Management for peer review. |
| MCM5: Post-Construction Stormwater Management in New Development and Redevelopment |
| As-built Drawings Below, report on the number of as-built drawings received during this reporting period. |
| Number of as-built drawings received: 0 |
| Optional: Enter any additional information relevant to the submission of as-built drawings: |
| |
| Street Design and Parking Lots Report |
| Describe the status of the street design and parking lots assessment due in year 4 of the permit term, including any planned or completed changes to local regulations and guidelines: |
| To be completed in Year 4. |
| Green Infrastructure Report |
| Describe the status of the green infrastructure report due in year 4 of the permit term, including the findings and progress towards making the practice allowable: |
| To be completed in Year 4. |

Page 17

Retrofit Properties Inventory

| Describe the status of the inventory, due in be modified or retrofitted with BMPs to mi modified or retrofitted: | • | <u> </u> | • • |
|--|------------------------|---|------------------------|
| To be completed in Year 4. | | | |
| MC | M6: Good Hous | ekeeping | |
| Catch Basin Cleaning Below, report on the number of catch basin removed from the catch basins during this in | - | aned, along with the total vo | lume of material |
| Number of catch basins insp | ected: 2,472 | | |
| Number of catch basins clea | ned: 2,472 | | |
| Total volume or mass of ma | terial removed fron | all catch basins: 425 | cubic yards |
| Total number of catch basin If applicable: Report on the actions taken if a catch basin inspections/cleaning events: | | 50% full during two consec | utive routine |
| Street Sweeping | | | |
| Report on street sweeping completed during | g this reporting per | riod using <u>one</u> of the three m | etrics below. |
| Number of miles cleaned: 1 | 16 | | |
| Volume of material removed | d: | [Select Units] | |
| Weight of material removed | | [Select Units] | |
| • Weight of material femoved | • | [Select Omis] | |
| Stormwater Pollution Prevention Plan (S Below, report on the number of site inspects reporting period. | ions for facilities th | at require a SWPPP comple | ted during this |
| Number of site inspections of | completed: 8 | | |

Town of Hanover

Page 18

Describe any corrective actions taken at a facility with a SWPPP:

The Town disposed of their catch basin cleanings stockpiles that were stored at the DPW highway garage, to eliminate potential discharge from the piles into nearby waterbodies. Removed salt pile at Transfer Station to reduce salt runoff into on-site stormwater controls.

Additional Information

Monitoring or Study Results

Results from any other stormwater or receiving water quality monitoring or studies conducted during the reporting period not otherwise mentioned above, where the data is being used to inform permit compliance or permit effectiveness must be attached.

| 1 01 | eness must be attached. |
|-----------------|--|
| • | Not applicable |
| \circ | The results from additional reports or studies are attached to the email submission |
| \circ | The results from additional reports or studies can be found at the following website(s): |
| | |
| | ring or studies were conducted on your behalf or if monitoring or studies conducted by other eported to you, a brief description of the type of information gathered or received shall be w: |
| | |
| • | Formation or any additional information relevant to your stormwater management program implementation period. Include any BMP modifications made by the MS4 if not already discussed above: |
| during the repo | Trung period. Include any Bivit inounications made by the 14154 it not already discussed above. |
| COVID-19 Im | <u>pacts</u> |
| please identify | by of the above year 3 requirements could not be completed due to the impacts of COVID-19, the requirement that could not be completed, any actions taken to attempt to complete the nd reason the requirement could not be completed below: |
| | |

| Town of Hanover | Page 20 |
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Daga 20

Activities Planned for Next Reporting Period

Please confirm that your SWMP has been, or will be, updated to comply with all applicable permit requirements including but not limited to the year 4 requirements summarized below. (Note: impaired waters and TMDL requirements are not listed below)

Yes, I agree ⊠

- Develop a report assessing current street design and parking lot guidelines and other local requirements within the municipality that affect the creation of impervious cover
- Develop a report assessing existing local regulations to determine the feasibility of making green infrastructure practices allowable when appropriate site conditions exist
- Identify a minimum of 5 permittee-owned properties that could potentially be modified or retrofitted with BMPs to reduce impervious areas

Annual Requirements

- Annual report submitted and available to the public
- Annual opportunity for public participation in review and implementation of SWMP
- Keep records relating to the permit available for 5 years and make available to the public
- Properly store and dispose of catch basin cleanings and street sweepings so they do not discharge to receiving waters
- Annual training to employees involved in IDDE program
- Update inventory of all known locations where SSOs have discharged to the MS4
- Continue public education and outreach program
- Update outfall and interconnection inventory and priority ranking and include data collected in connection with the dry weather screening and other relevant inspections conducted
- Implement IDDE program
- Review site plans of construction sites as part of the construction stormwater runoff control program
- Conduct site inspection of construction sites as necessary
- Inspect and maintain stormwater treatment structures
- Log catch basins cleaned or inspected
- Sweep all curbed streets at least annually
- Continue investigations of catchments associated with Problem Outfalls
- Implemented SWPPPs for all permittee owned or operated maintenance garages, public works yards, transfer stations, and other waste handling facilities
- Review inventory of all permittee owned facilities in the categories of parks and open space, buildings and facilities, and vehicles and equipment; update if necessary
- Review O&M programs for all permittee owned facilities; update if necessary
- Implement all maintenance procedures for permittee owned facilities in accordance with O&M programs
- Implement program for MS4 infrastructure maintenance to reduce the discharge of pollutants
- Enclose all road salt storage piles or facilities and implemented winter road maintenance procedures to minimize the use of road salt
- Review as-built drawings for new and redevelopment to ensure compliance with post construction bylaws, regulations, or regulatory mechanism consistent with permit requirements
- Inspect all permittee owned treatment structures (excluding catch basins)

Provide any additional details on activities planned for permit year 4 below:

In Year 4, the NSRWA will be completing the following outreach (in addition to NSRWA's annual initiatives):

- Parking Lot Maintenance The NSRWA will provide education relevant to parking lot maintenance, salt storage, sweeping, catch basin cleaning, and fleet maintenance to Hanover businesses.
- Low Impact Development Information Targeted to Developers The NSRWA will provide education relevant to reduction of impervious surfaces, use of alternatives to paving, decentralized approach to stormwater, rain gardens, swales, and bioretention area.
- WaterSmart Public Art Raffle or Contest The NSRWA will come up with a stormwater message for residents to coincide with either an art raffle or a public contest to spread the message.

Part V: Certification of Small MS4 Annual Report 2021

40 CFR 144.32(d) Certification

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, I certify that the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

| Name: | | Title: | |
|------------|-----------------------------------|--------|--|
| Signature: | ignatory may be a duly authorized | Date: | |