

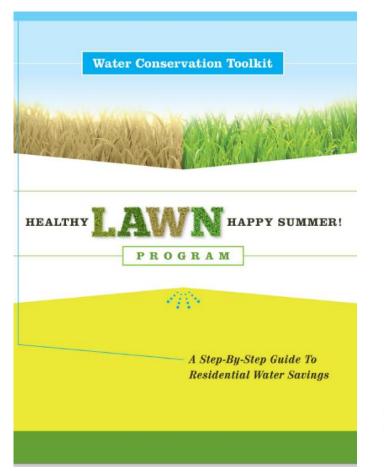
Goals

Reduce outdoor summer water use

Help meet Water Management Act Permit requirements

- Minimization Plan for August net groundwater depleted areas, or;
- Compliance Plan for those not meeting the residential gallons per capita day performance standard

Reach to Duane LeVangie duane.levangie@state.ma.us with questions









Overview – Full Implementation



First Round of Outreach

• First coverletter

- Flyer
- Feedback sheet

- Second Round of Outreach
- Second coverletter
- Flyer
- Feedback sheet







(WATER SUPPLIER LETTERHEAD)

Dear Resident,

As summer approaches, (WATER SUPPLIER) is working with the Massachusetts Department of Environmental Protection (DEP) to assist our residents in saving water and protecting the environment while keeping their lawns healthy. As a community, we have a finite amount of water, even in years when we receive average rainfall. It is important we conserve our water resources to make sure there is enough for all. Residents can still maintain a healthy lawn while watering more efficiently, or not at all.

We thank our residents who are already taking action to conserve water. More than half of residents have reported watering their lawn in the summer minimally or not at all.^{*} However, our community still has room to improve in saving water during the summer. In conjunction with DEP, we developed the enclosed "*Healthy Lawn, Happy Summer*" materials to help inform residents on ways to keep their lawns healthy in summer while saving water at the same time.

If you have any questions, please contact (NAME, TITLE), at (PHONE/EMAIL).

Sincerely,

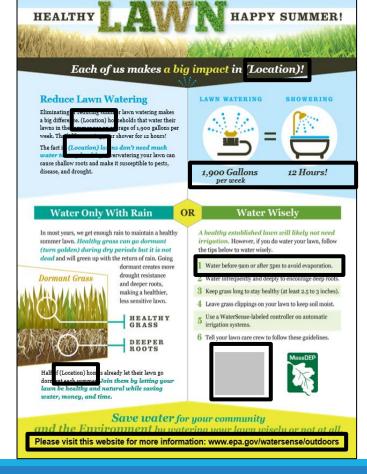
(SIGNATURE)



















Each of us makes a big impact in (Location).

Reduce Lawn Watering

Eliminating or reducing summer lawn watering makes a big difference. (Location) households that water their lawns in the summer use an average of 1,900 gallons per week. That's like running your shower for 12 hours!

The fact is, (Location) lawns don't need much water to stay healthy. Overwatering your lawn can cause shallow roots and make it susceptible to pests, disease, and drought.

LAWN WATERING

per week

SHOWERING

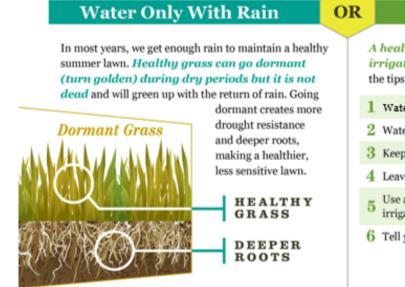


1,900 Gallons 12 Hours!









Half of (Location) homes already let their lawn go dormant each summer. Join them by letting your lawn be healthy and natural while saving water, money, and time.

Water Wisely

A healthy established lawn will likely not need irrigation. However, if you do water your lawn, follow the tips below to water wisely.

- Water before 9am or after 5pm to avoid evaporation.
- 2 Water infrequently and deeply to encourage deep roots.
- 3 Keep grass long to stay healthy (at least 2.5 to 3 inches).
- 4 Leave grass clippings on your lawn to keep soil moist.
- 5 Use a WaterSense-labeled controller on automatic irrigation systems.
- 6 Tell your lawn care crew to follow these guidelines.



Save water for your community and the Environment by watering your lawn wisely or not at all. Please visit this website for more information: www.epa.gov/watersense/outdoors







How to Get Toolkit

Download toolkit: https://www.mass.gov/service-details/waterconservation-pilot

Includes detailed instructions, FAQ, the science behind the work, and the summary 2018 pilot results

If you downloaded it prior to March 9th, the program has been updated to default to top 15%, not the top 30%





Questions?

REACH OUT TO KAITLIN PHELPS AT <u>PHELPS@ACTIONRESEARCH-</u> <u>INC.COM</u> OR DUANE L<u>E</u>VANGIE <u>DUANE.LEVANGIE@STATE.MA.US</u> FOR OTHER QUESTIONS