



MMHG Health Insurance Provider Call in Numbers

Reach out to Blue Cross Blue Shield of MA or Harvard Pilgrim Health Care at the numbers and times listed below if you have plan specific questions.

AVAILABLE APRIL 15, 2024 – MAY 15, 2024

Please note: The health insurance carriers will not be able to answer questions on MMHG enrollment requirements or premium contribution/plan costs as these questions would be answered by your employer.

BLUE CROSS BLUE SHIELD OF MASSACHUSETTS

AVAILABLE MONDAY-FRIDAY 8:00 a.m. - 6:00 p.m.

PHONE NUMBER: 1-800-782-3675, CHOOSE OPTION 3

- Identify yourself as an employee of the Town of Hanover
- Identify your plan as a Mayflower Municipal Health Group Plan
- Identify the plan you have a question about: HMO/PPO Rate Saver or Benchmark

HARVARD PILGRIM HEALTH CARE

AVAILABLE MONDAY, TUESDAY, THURSDAY 8:00 a.m. - 6:00 p.m.

WEDNESDAY 10:00 a.m. - 6:00 p.m.

FRIDAY 8:00 a.m. - 5:30 p.m.

PHONE NUMBER: 1-866-874-0817

EMAIL: SmartStart@harvardpilgrim.org

- Identify yourself as an employee of the Town of Hanover
- Identify your plan as a Mayflower Municipal Health Group Plan
- Identify the plan you have a question about: HMO Rate Saver or Benchmark