

## Hanover Council on Aging

### Director's Report

May 9 – June 11

#### Staff Training:

Jennifer and George attended a training in Framingham titled "A Welcoming Place for All" this class discusses diversity and the way people look through their own lens at other people and situations. It is an important class for us as Hanover, is not a diverse town in general so when someone does come to the COA having a different background, we need to understand how to help them in a manner they can relate to.

Nancy attended meetings for Outreach in Easton, which is a group of outreach workers from other COA's in the area. Nancy also attended 2 SHINE meetings and the Old Colony Planning Council monthly meeting. Jennifer has been appointed to attend those going forward.

George and Michael attended training in Whitman which is required by GATRA for Disability and Lift usage.

Tammy is working closely with Marilyn our consultant on the Author Series for the Fall and with both Marilyn and Stephen O'Neil from the Historical Society on a possible partnership and History Series.

Friendship home cooked and served 2 lunches this month, we hope to grow that to a weekly offering. We charge \$3.00.

Trip to Heritage Garden which was sponsored by the COA, back up driver Rick Mattes took the wheel and drove 12 seniors to the Museum. We will be planning more trips in the future for these types of events.

Numbers continue to increase for both Outreach and Programs.

We have access to the DTA system and will be able to better serve members of the community and beyond by entering SNAP information (food stamps) each item we enter will result in a reimbursement from the state.

Marilyn has started to submit weekly information to the Hanover Mariner and Patriot Ledger. We will be planning a Monday evening live broadcast from the COA in September.

We are planning an open house in August, as well as a Shred Day in June which will involve onsite marketing.

4 members of the Friends of the COA are resigning at year end. We will be assisting in finding replacements for the Board.