

Council on Aging Director's Updates

Tammy Murray

October 2020

Veteran Services

Ben Quelle's Last day was October 2nd, he moved onto a position for the City of Attleboro. Tammy Murray has been covering the Veteran Service Office, attending calls, and virtual training classes. She is also performing outreach as well as responses to Veteran's in town and is currently planning a meal and special virtual service for Veteran's Day.

Parks and Recreation

Halloween Egg Hunts October 16 and 30th. Families signed p to have Halloween Eggs hidden or no touch delivered to their homes for children to enjoy. Cookie Kits are available monthly through the holiday season. Pick up is drive up at the COA. There is also a delivery option. No contact Santa visits and Drive by Visits will be held in December. Children receive a small gift. There have also been Craft In A Bag delivered.

Council on Aging

Calls to as many residents as possible per day continues. We have held some in-person appointments as needed. We have added a new email newsletter process as well as added more virtual content. The Farms to Family Food Distribution Program, a collaboration between Community Services and Hanover Schools Food Services was a great success. Over 500 boxes of food have been distributed.

MCOA held their Annual Conference Remotely the week of October 19th. Lots of great information was shared.

PEG – HCTV

The PEG staff have been super busy assisting with meetings, shows, and Zoom Meetings. In addition, they were a huge part of the success of the Farm to Families Program. Each week they loaded the truck at the drop off and brought it to the COA and helped distribute it!

Hanover Visiting Nurse

The Visiting Nurses continue to make home visits and office visits this month, while following the recommended COVID Guidelines, infection control and safety measures, and utilizing the appropriate PPE.

We are providing case management for our patients and assistance for residents by collaborating and interacting with families, doctor's offices, Hanover COA, Veteran's

Services, HFD, elder services agencies, other Town departments and community agencies, to meet the needs of our patients and the community.

The Visiting Nurses also continues to staff the Hanover's Mobile Integrated Health Nurse Phone Center, making more follow up assessment calls to residents, S/P MIH paramedic home visits, whereas the number of residents being tested, by the HFD, have increased this month. The MIH Nurse Phone Center also provides information, education, and resources, assistance in navigating the health care system, provides referrals, as well as makes wellness telephone calls to seniors.

Continued to work with MIH Nurse, Tara Healy, to provide community outreach and information for Hanover's Elderly Housing in early October.

This month the Visiting Nurses, working in conjunction with the Hanover Board of Health/Public Health Department, have been signing up and registering residents for Flu Clinics.