

Council on Aging Director's Updates

Tammy Murray

January 2021

The month of December was very different than in the past.

The Friends group donated over 200 Gift Cards to Hanover's older adults. We also received donations from the Visiting Nurse Association for older adults in need, two days before Christmas. We are thankful that we were able to do this and I am thankful to my entire staff for assisting in getting these cards into the hands of our residents. It was nice to get to see so many of them.

Sam Lagrassa's pastrami sandwiches Grab and Go for December was the highlight of the month. January came in as a close second with the Grab and Go being Quan's.

All statistics are up to date and available on the Boards website.

We have a new volunteer in the office, Mackenzie (1 day) she joins Kathy (2 days) so we have 3 days of help with phones. Phones have been ringing off the hook with COVID-19 questions. We have been answering calls from residents whenever they are received including nights and weekends. We have been setting up test appointments for people, which then turned into assisting people with clinic signups, and cancellations. Due to the high number of inquiries, we now have CERT volunteers in the office, in time this may grow into the use of the phone center in the grand room reopening.

Testing continues in the parking lot. The Center was used for the distribution of the first COVID-19 shot to First Responders. The second shot will be distributed at Town Hall as they must stagger the appointments differently.

We are still meeting people by appointment to assist with fuel assistance, SNAP, tax paperwork drop-off, etc.

Budget has been submitted to the Board of Selectmen. There will be an addition of a shared Food Service coordinator. There will not be any changes to current positions this year.