Hanover Council on Aging Director's Updates Tammy Murray

July 2021

To recap the Center was never closed. The Staff that was available and volunteers were here 5 days a week for the entire pandemic. We saw people by appointment and in their homes. We continued to allow book borrowing, drop off, shopping, medical equipment, food services, application assistance, and Notary Services in home etc. These services will continue. The Center has been open to Hanover residents since May and opened to all surrounding areas as of June 21. We are slowly adding programs and classes. We will continue to provide services in the office and in homes.

MyActiceCenter is a registration tool that is being used to sign up. If people do not have a computer, they call, and we register them. It has been working well. All staff and volunteers can assist the people who need it.

We have added over 1500 residents of Hanover to our system since the beginning of covid, which means we will be ablet o reach more people with the services and programs we have available.

The event we hosted with the Hanover Unity Council brought in approx. 200 people. It was great to see the building and grounds so busy.

We are still working on the hill in the parking lot. Some ground cover is taking. The bees loved the large dandelions we had grown. Tammy will be digging up some more cover from people who have volunteered but cannot dig it up. We hope by next year that the hill will be easier on the eyes as well as the upkeep.

We had received over 100 boxes of non-perishable items and still have more to get rid of. This shows us after calling people multiple times that between the Center and the Food Pantry people who are in need are receiving more than they need. These boxes can be picked up or delivered.

The director is working with the Town Manager to improve the information being provided to the town residents or a regular basis.

Boy Scouts are coming to clean up and stain the furniture on the patio in hopes that more people will enjoy that space.

GATRA is increasing the amount of money we receive to 136,900 this covers 3 FTE and 2 vans gas and maintenance, as well as other costs we incur due to transportation. This is an increase of 1 van and 10K per year since 2017, when I arrived.