

John Curtis Free Library -- Hotspot Lending Policy

Mission Statement

It is the mission of the John Curtis Free Library to meet the informational, educational, and recreational needs and interests of the citizens of the Town of Hanover. To this end the Library will work to provide a varied collection of materials in print and non-print formats, programs relevant to its patrons' needs and interests, and an atmosphere that is professional, supportive, and friendly.

The Board of Trustees endorses the *Freedom to Read* statement of the American Library Association and the Association of American Publishers, and also the *Library Bill of Rights* adopted by the American Library Association. The Library's purpose is not to take positions but to provide citizens with information on all sides of an issue so that informed and intelligent decisions can be made.

Hotspot Lending Statement

According to the U.S. Census, Hanover has 3% of its population without internet connectivity. Our public computer and WiFi statistics support this.

This Hotspot Program supports the Massachusetts Board of Library Commissioners' goal to [Advance Equitable Access to Resources](#) by promoting "excellent connectivity and technology infrastructure, training, and support frameworks to equitably meet the needs of library users in Massachusetts" and the Institute of Museum and Library Services' American Rescue Plan Act Objective 1.1 to [advance digital inclusion](#).

Borrowing

Hotspot borrowers must be 18 years of age, and have an active OCLN library account in good standing. Only one hotspot is allowed per household; each hotspot will support up to 10 connected devices.

Hotspots may be reserved through the library catalog or by calling the library during normal open hours. Devices may be borrowed for two weeks and cannot be renewed. Hotspots must be borrowed from and returned *in person* to the John Curtis Free Library; they may not be returned to other libraries and cannot be placed in the bookdrop. All contents (hotspot device, SIM card, battery, charging cable, instruction sheet, and case) must be returned intact. PLEASE NOTE: If the device is not returned within 7 days of the due date, service will be turned off rendering the hotspot unusable.

Hotspots are subject to the [John Curtis Free Library Computer Use Policy](#). Do not alter the configuration of the device. Please note that any violations of this policy will result in lack of hotspot borrowing privileges.

Please note that the replacement cost of a lost or damaged hotspot is \$100; loss or damage of the charging cord is \$5.00.

While checked out, the hotspot remains the responsibility of the borrower; do not lend to friends or associates. If the hotspot is not working, please return it to the Library or call during open hours and report the nature of the difficulty.

Disclaimers

- The Library is not responsible for any files, data or personal information accessed or transmitted via use of the hotspot.
- The Library will have no liability for direct, indirect, or consequential damages related to the use of the mobile hotspot, including but not limited to loss of data or privacy invasions. Those who use hotspots do so at their own risk and assume full liability for their actions.
- Hotspot users are accessing the internet through the T-Mobile network, not the Library's network. Loss of connectivity may be due to T-Mobile difficulties.
- As per the *Computer Use Policy*, illegal acts involving Library equipment or services may also be subject to prosecution.