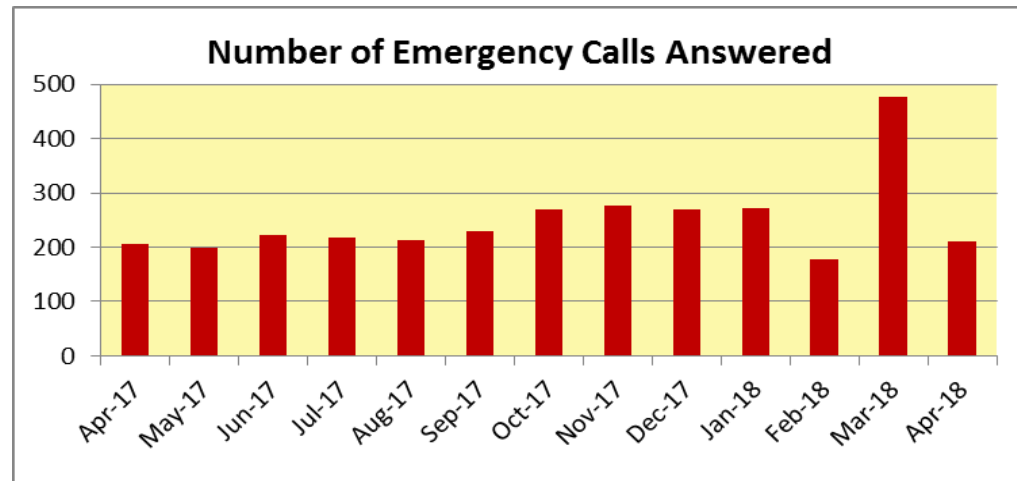


So far this fiscal year (July 1 2017 thru April 30, 2018) the Fire Department has responded to 2407 emergency calls. (57% EMS related and 43% Fire related). The March 2018 storms provided a spike in our fire related calls (downed power lines). Fire related calls include all types of fires, downed power lines, false alarms, hazardous material releases, and other non-medical related emergencies. The number of calls continues to increase as Hanover grows. In 1995 the department averaged 133 calls per month, in 2005 it increased to 177, and in 2010 the monthly average surpassed 200 calls. When weather related calls are removed from the data, annual call volume has increased at a pace of 3.7% over the past 20 years.



The time is measured from when the 911 phone is answered at the Emergency Communications Center until the first fire department unit arrives on scene. Back in 2005 86% of in Town emergencies were reached in 6 minutes or less. By 2010 the number had dropped to 65%. In 2015 the number was down to 62%. For 2016 the percentage was 60.9%. As the numbers of emergency calls increase so do the number of emergency calls that overlap. The Department has reached 60.6% of the in-town emergency calls in fewer than 6 minutes so far this fiscal year.

The Department just hired 4 new firefighter/paramedics thru the Staffing for Adequate Fire & Emergency Response (SAFER) Grant. Increasing shift strength will allow a faster response to overlapping calls. The new hires will complete their training by the Fall of 2018.

