

Transportation

Senior Center Van

Monday through Friday, the van takes residents to activities at the senior center. The van also transports people to appointments if available.

In addition, a fixed schedule of the afternoon shopping trips is as follows:

Van Schedule: Monday – Friday

MONDAY: CVS and SHAWS- all residents with the exception of Legion and Barstow.

TUESDAY:

- 1st Tuesday:
Christmas Tree Shop/ Roche Bros.
- 2nd Tuesday:
Stop & Shop / Dollar Tree / Kohls
- 3rd Tuesday:
Ocean State Job Lot (Rockland) / Stop & Shop (Norwell)
- 4th Tuesday:
Hannaford's

THURSDAY: Hanover Mall

FRIDAY: CVS and SHAWS—Legion/Barstow **ONLY**

To better serve our clients we request the following procedure:

- Reservations made one week in advance
- NO Same day reservation
- First come, first serve
- Allow an hour leeway each way
- Rides are often shared , waiting may be necessary
- NO unplanned stops—all arrangements made with coordinator
- NO Van transportation in the even Schools are closed due to inclement weather
- Return to Van at designated time
- Do not keep Van driver or other passengers waiting

- When shopping, please limit purchases to 3 bags
- The COA reserves the right to cancel at any time
- Medical Appointments- We have a group of volunteers who can take Hanover residents to local medical appointments. Please call two weeks in advance to make a reservation

GATRA

We are happy to announce that GATRA transportation services are now available to Hanover Seniors for rides to Boston area hospitals.

What is the Boston Hospital Bus?

The Boston Hospital Bus is a reservation service providing comfortable and safe wheelchair accessible transportation to Boston Hospitals and the greater South Shore Hospital area. This service is now available to seniors and persons with disabilities in Hanover.

Who is Eligible?

- Persons 60 years of age or older
- Persons who are not 60 years of age but have a disability and are ADA eligible
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How to Make a Reservation

Reservations can be made 2 weeks in advance through the Hanover Council on Aging between 8:30 A.M. -12:00 P.M. to transport you to Pembroke Stop & Shop Plaza only. It is there you will get on the bus. Boston doctor's appointments must be scheduled between 10:00 AM and 1:00PM. Then call the Pembroke Senior Center 2 days in advance for the bus reservation.

Follow these steps:

1. Call the Hanover Council on Aging at 781-924-1913 **IF** you need a ride to Pembroke Stop & Shop Plaza to take bus.
2. Call Pembroke C.O.A. at 781-294-8220 to reserve a space on this bus.
3. Bus leaves the parking Lot at the Pembroke Stop & Shop Plaza at 8:30 A.M.
4. The bus leaves the Boston hospital area to return to the above location at 3:00 P.M.
5. The fare to ride the Boston Hospital Bus is \$15.00 round trip.

Boston Hospitals served on Tuesdays & Thursdays:

Veterans Hospitals, Beth Israel/Deaconess Medical, Brigham & Women's Hospital, Mass General Hospital, Mass Eye and Ear Infirmary, New England Baptist, Boston Medical Center, Dana Farber Cancer Institute, Joslin Diabetes Center, Tufts N.E. Medical Center and Tufts Dental Medicine.

South Shore Hospital Courtesy Coach

The Courtesy Coach provides transportation to people who have exhausted all other options (family, friends and public transportation) and need a ride to ***South Shore Hospital, South Shore Hospital Outpatient Services Center, Skin and Wound Clinic, DF/BW Cancer Center, South Shore Hospital Breast & Mammography Center, and the Center for Orthopedics, Spine and Sports Medicine.*** This should be based on necessity not convenience.

This is strictly a door to door service, **meaning that the driver is not allowed to go inside anyone's home to help or provide extensive physical assistance.**

Hanover is Serviced by the Courtesy Coach on Fridays

(No weekends or Holidays) the first pick up is at 8:00 AM and the last drop off (time leaving the facility) is 3:00 PM. Pick up and drop off are at the Main Lobby in each of the hospital's facilities.

The courtesy coach **DOES NOT** go to Doctors or Dentist's offices that are not at the above locations. The Coach does not pick up medical equipment for patients. Disabled patients must have an escort if they are unable to ambulate on their own. During inclement weather, pick-ups will be at the discretion of the manager. There is no smoking on the Coach.

Scheduling Appointments: The Courtesy Coach runs on a first come first serve basis. Whenever possible, appointments must be made at least 2 weeks in advance if not sooner. To make an appointment, call **(781)-624 -4350**. Please leave your name, phone number date and time of your appointments. All calls will be returned between 3:00 pm & 4:00 pm that day.

Canceling Appointments: Call the Courtesy Coach number **(781)-624-4350** and leave a message. For emergency cancellations **(the same day of the appointment)** call (781)-624-8000. Leave with the operator your name and scheduled pick-up time and the operator will page the Courtesy Coach driver.

Return Ride Home: You **must** be ready to return home no later than 3:00 pm. Dial "0", give the operator your name and ask them to contact the Concierge at x.4300 to notify the Courtesy Coach driver you are ready to return home.

From the Off Site Locations call (781)-624-8000, give your name and ask them to contact the Courtesy Coach driver that you are ready to return home. The driver will be there as soon as he is available.