

*** OTHER TRANSPORTATION SERVICES NOT AFFILIATED WITH THE HANOVER COA**

***South Shore Hospital Courtesy Coach**

The Courtesy Coach provides transportation to people who have exhausted all other options (family, friends and public transportation) and need a ride to **South Shore Hospital, South Shore Hospital Outpatient Services Center, Skin and Wound Clinic, DE/BW Cancer Center, South Shore Hospital Breast & Mammary Center, South Shore Hospital Breast & Mammary Center, and the Center for Orthopedics, Spine and Sports Medicine.** This should be based on necessity not convenience.

This is strictly a door to door service, meaning that the driver is not allowed to go inside anyone's home to help or provide extensive physical assistance.

Hanover is serviced by the Courtesy Coach on Fridays

(No weekends or Holidays) the first pick up is at 8:00 AM and the last drop off (time leaving the facility) is 3:00 PM. Pick up and drop off are at the Main Lobby in each of the hospital's facilities.

The courtesy coach DOES NOT go to Doctors or Dentist's offices that are not at the above locations. The Coach does not pick up medical equipment for patients. Disabled patients must have an escort if they are unable to ambulate on their own. During inclement weather, pick-ups will be at the discretion of the manager. There is no smoking on the Coach.

Scheduling Appointments: The Courtesy Coach runs on a first come first serve basis. Whenever possible, appointments must be made at least 2 weeks in advance if not sooner. To make an appointment, call (781)-624-4350. Please leave your name, phone number date and time of your appointments. All calls will be returned between 3:00 pm & 4:00 pm that day.

Canceling Appointments: Call the Courtesy Coach number (781)-624-4350 and leave a message. For emergency cancellations (the same day of the appointment) call (781)-624-8000. Leave with the operator your name and scheduled pick-up time and the operator will page the Courtesy Coach driver.

Return Ride Home: You must be ready to return home no later than 3:00 pm. Dial "0", give the operator your name and ask them to contact the Conclerger at x.4300 to notify the Courtesy Coach driver you are ready to return home.

From the Off Site Locations call (781)-624-8000, give your name and ask them to contact the Courtesy Coach driver that you are ready to return home. The driver will be there as soon as he is available.

***South Shore Community Action Council**

Door to door service is provided Monday – Friday, 6 AM - 6 PM. Seniors will be taken to medical appointment the cost is \$50.00 round trip and an additional \$1.50 per mile. Please call SSCAC to schedule your ride (508) 747-7575

***Bills Taxi/A&A METRO**

508-697-4343

***ROBBINS TAXI -ROCKLAND, MA (NEAREST CAB SERVICE)**

781-871-1400

***UBER**

On demand car service that allows you to request private drivers through applications for iphone and android devices. The service utilizes dispatch software to send the nearest driver to your location. This is a private cab service. This service provides cashless solution that charges our ride directly to the credit card on file with your account.

HANOVER SENIOR CENTER

TRANSPORTATION SERVICES FOR SENIORS & ADA APPROVED INDIVIDUALS



665 CENTER STREET
HANOVER, MA 02339
Ph. 781-924-1913
Fax. 781-924-5071
Email: COA@Hanover-ma.gov

HANOVER COUNCIL ON AGING VAN SERVICES



TRANSPORTATION SCHEDULE

Monday through Friday, the van takes residents to activities at the senior center. The van also transports people to appointments if available.

This is a **FREE** service available to those who reside in Hanover.

In addition, a **fixed** schedule of the afternoon shopping trips is as follows:

Van Schedule: Monday – Friday

MONDAY: CVS and **SHAW'S-Cushing & North Pointe residents only**

TUESDAY:

1st Tuesday:

Christmas Tree Shop/ Roche Bros.
(Marshfield)

2nd Tuesday:

Stop & Shop / Dollar Tree / Kohl's
(North River Plaza, Pembroke)

3rd Tuesday:

Star Market/Marshall's (Webster Plaza-
Marshfield)

4th Tuesday:

Market Basket (Plymouth)

5th Tuesday:

Big Y / T. J. Maxx / Home Goods
(Norwell)

WEDNESDAY: - Medical/ Hair appointments/ Bank/ Pharmacy

THURSDAY: Hanover Mall

FRIDAY: CVS and SHAW'S—**Legion/Barstow ONLY**

In addition, the Hanover Senior Center provides transportation to:

Local medical appointments in Hanover, South Norwell (South Shore Medical Center), North Pembroke (Harbor Medical Associates), South Weymouth (South Shore Hospital), and Derby Street area in Hingham only.

Local hair appointments in Hanover and Pembroke only.

Activities at the Senior Center

TRANSPORTATION POLICY

In order for the Senior Center to accommodate your transportation needs, we advise you to schedule your appointments with as much notice as possible. We cannot transport anyone after 11:30 AM during the week with the exception of Wednesday.

To better serve our clients we request the following procedure:

- Reservations made one week in advance
 - NO Same day reservation
 - First come, first serve
- Allow an hour leeway each way
- Rides are often shared, waiting may be necessary
- NO unplanned stops—all arrangements made with coordinator
- NO Van transportation in the event Schools are closed due to inclement weather
 - Return to Van at designated time
- Do not keep Van driver or other passengers waiting
- When shopping, please limit purchases to 3 bags
- The COA reserves the right to cancel at any time

- Medical Appointments- We have a group of volunteers who can take Hanover Residents to local medical appointments. Please call two weeks in advance to make a reservation

G.A.T.R.A./BOSTON HOSPITAL BUS

GATRA transportation services Hanover Seniors and persons with disabilities for rides to and from Boston area hospitals

What is the Boston Hospital Bus (G.A.T.R.A.)?

The Boston Hospital Bus is a reservation service providing comfortable and safe wheelchair accessible transportation to Boston Hospitals and the greater South Shore Hospital area. This service is now available to seniors and persons with disabilities in Hanover.

Who is Eligible?

- Persons 60 years of age or older
- Persons who are not 60 years of age but have a disability and are ADA eligible

How to Make a Reservation

Reservations can be made 2 weeks in advance through the Hanover Council on Aging between 8:30 A.M. -12:00 P.M. to transport you to Pembroke Stop & Shop Plaza only. If is there you will you get on the bus. Boston doctor's appointments must be scheduled between 10:00 AM and 1:00PM.

Follow these steps:

1. Call the Hanover Council on Aging at (781-924-1913) to schedule your ride for the Boston Hospital Shuttle and if you need transportation over to Pembroke Stop & Shop Plaza (drop-off location).
2. Bus leaves the parking Lot at the Pembroke Stop & Shop Plaza at 8:15 A.M.
3. The bus leaves the Boston hospital area to return to the above location at 3:00 P.M.
4. The fare to ride the Boston Hospital Bus is **\$15.00 round trip.**

Boston Hospitals served on Tuesdays & Thursdays:

Veterans Hospitals, Beth Israel/Deaconess Medical, Brigham & Women's Hospital, Mass General Hospital, Mass Eye and Ear Infirmary, New England Baptist, Boston Medical Center, Dana Farber Cancer Institute, Joslin Diabetes Center, Tufts N.E. Medical Center and Tufts Dental Medicine