

Hanover Master Plan – Compiled Key Recommendations

Municipal Facilities & Services

- D)** To increase the efficiency, effectiveness and accountability of Town Government and government resources.
- 1) Continue to review and make changes to the structure, hierarchy and chain-of command in Town Government as necessary to promote efficiency, effectiveness, coordination and accountability across subordinate Town agencies.
 - 2) Implement the newly adopted Department of Municipal Inspections in order to coordinate the daily activities, information sharing and efficiency of various permitting and development-related departments at Town Hall.
 - 3) Change the Collector of Taxes from an elected to an appointed position in order to ensure that anyone appointed to this position has the financial experience and qualifications necessary to administer the Town's multimillion dollar tax collection responsibilities.
 - 4) Change the Town Clerk from an elected to an appointed position in order to ensure that anyone appointed to this position has the administrative, government and legal experience and qualifications necessary to administer the Town's central record-keeping responsibilities.
 - 5) Change the Board of Health from an elected to an appointed board in order to ensure that anyone appointed to this board has the technical experience and qualifications necessary to administer state and local health regulations.
 - 6) Change the Board of Selectmen from a three-member to a five-member board to provide greater balance and representation.
 - 7) Consider changing the Town Administrator position into a Town Manager position ensuring a top-down chain of command in Town offices with greater responsibility and accountability to established priorities and initiatives by a team working in unison.

Other Recommendations

- A) To improve citizen and general public access to important public information and Town initiatives in order to increase transparency and ensure informed decision-making.
- C) To coordinate and provide regular dialogue and exchange between public officials so that they may better serve the Town.
- D) Ensure that capital improvement projects are consistent with the goals, objectives, recommendations and policies stated in the Master Plan and that they serve a broader, long-term public need.
- E) To ensure financially sustainable Town services and facilities which have a 100-plus year life-span rather than temporarily expedient replacements. Continue to ensure the highest and best use of municipal land, buildings and facilities which serve a broader long-term public need.
- J) To ensure the effective management of Town-initiated capital improvement and preservation projects. To ensure the appropriate and most efficient use of Town funds in the implementation of public projects for the benefit of current and future generations

[REDACTED]